JEFFERY (RYAN) SMITH

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SOFTWARE ENGINEERING MANAGER | DIRECTOR OF SOFTWARE ENGINEERING

Strategic and hands-on technology leader with 15+ years of experience scaling engineering organizations, modernizing platforms, and delivering enterprise-grade cloud, fintech, and mobile solutions. Proven record of leading global teams of 30+, driving Agile/DevOps excellence, and aligning engineering execution with business strategy. Comfortable operating at both the executive and technical levels—stepping into architecture, design, and code when needed to unblock teams and accelerate outcomes. Recently focused on exploring and integrating Generative AI capabilities to drive innovation, automation, and next-generation product experiences. Known for improving delivery velocity, launching high-impact platforms, and mentoring engineering leaders at all levels.

CAREER HIGHLIGHTS

• Scaled teams from 10 → 30+ engineers across U.S. and offshore locations.

• Directed multimillion-dollar fintech platform launches including Buy Now Pay Later and real-time account origination.

• Led enterprise cloud migrations (AWS, Azure, OCP, PCF) improving uptime and reducing infrastructure costs.

• Increased engineering velocity by 20–40% via Agile/SAFe adoption and workflow standardization.

• Delivered 5 mobile features in 6 months, boosting product engagement by 40%.

• Remained technically engaged in architecture and solution design, stepping in hands-on when required to unblock critical initiatives.

 • Spearheading exploration and practical application of Generative AI to enhance automation, developer productivity, and product intelligence.

CORE SKILLS

Engineering Leadership, Agile / Scrum / SAFe, DevOps & CI/CD, Cloud Migration (AWS, Azure, PCF, OCP), Application Modernization, Fintech Platforms, Microservices Architecture, Mobile App Development, API Development & Integration, Cybersecurity & Compliance, Database Design (Oracle, SQL Server, PostgreSQL), Executive Stakeholder Management, Budgeting & Vendor Management, Cross-Functional Collaboration, AI/ML Cloud Services (SageMaker, Azure Cognitive Services), GenAI

PROFESSIONAL EXPERIENCE

MOULTRIE | Software Engineering Manager | March 2025 – Present

• Manage 5 Agile teams (15+ developers) delivering a large-scale consumer mobile hunting application.

• Released major features including Offline Gallery, Smartburst Gallery, and Hunt Planning Pins, increasing user engagement by 40%.

• Improved delivery velocity through leadership coaching and Agile best-practice adoption.

DISCOVER FINANCIAL SERVICES | Senior Software Engineering Manager | Dec 2023 – Mar 2025

• Directed 3 global engineering teams (30+ engineers) modernizing customer service platforms.

• Led PCF → OCP migration and Spring Boot modernization, improving uptime, scalability, and security.

• Improved team velocity by 20% with Agile/SAFe standardization and process optimization.

INTEGRATE, INC. | Director of Software Engineering | Sep 2022 – Oct 2023

• Oversaw engineering teams delivering Mobile Connect web + mobile applications.

• Built leadership dashboards improving visibility into KPIs, defect trends, and velocity.

• Removed delivery bottlenecks, improving throughput by 15%.

PNC BANK (acquired BBVA) | Senior Software Engineering Manager / Engineering Manager / Team Lead | April 2016 – Sep 2022
• Directed 30+ developers delivering Buy Now Pay Later and Online Account Origination platforms used by millions.

• Led API development, architecture reviews, and database strategy for secure and scalable financial systems.

• Improved delivery timelines by 15% through Agile workflow improvements and cross-team alignment.

EVERIS USA (BBVA) | Technical Team Lead Consultant | Sept 2014 – April 2016

• Designed and built online origination APIs reducing release cycles by 15%.

• Created Agile standards and coding practices improving predictability and quality.

INFINITY INSURANCE | Software Engineer | May 2008 – Sept 2014

• Developed real-time motor vehicle reporting services improving rating accuracy and reducing claim errors.

• Built customer/agent self-service portals increasing digital adoption significantly.

EDUCATION

Miles College – Fairfield, AL | Bachelor's in Computer Information Science, 2006

LEADERSHIP & COMMUNITY

Ordained Bishop (Church of God) – organizational leadership, mentoring, and community impact
Youth Baseball Coach – leadership, discipline, and teamwork
Collegiate Baseball Hall of Fame (2016) – excellence and achievement
Phi Beta Sigma Fraternity, Inc. – service, leadership, and community involvement

TECHNICAL SKILLS

Languages & Frameworks: Java, Spring Boot, Spring MVC, JavaScript, HTML/CSS, Hibernate, REST/SOAP APIs
Cloud & DevOps: AWS (S3, Lambda, SageMaker), Azure, PCF, OCP, CI/CD pipelines, Docker, Kubernetes
Databases: Oracle, SQL Server, PostgreSQL, Data Warehousing
Tools: Jira, Confluence, Bitbucket, Bamboo, Git, GitHub Copilot, Microservices Architecture